

## Convention Registration Cancellation Policy

## 1. CANCELLATION REQUEST

Cancellation requests may be submitted by phone at (815) 356-5987 or by email to <a href="mailto:registration@oilpaintersofamerica.com">registration@oilpaintersofamerica.com</a>. Please note that refunds will be processed using the original form of payment. If you have questions or concerns about our cancellation policy, please contact us at (815) 356-5987.

## 2. REGISTRATION TRANSFERS

We recognize that unexpected changes can occur, life can be unpredictable, and things don't always go as planned. That's why we're happy to offer the flexibility of transferring a registration to someone else or providing a refund as per our refund policy.

## 3. REFUND POLICY

- Refund requests made between September 1, 2024, and March 21, 2025, will receive a 100% refund, less a \$50 processing fee.
- Refund requests made between March 22, 2025, and April 27, 2025, will receive an 80% refund, less a \$50 processing fee.
- Refund requests made between April 28, 2025, and May 12, 2025, will receive a 50% refund, less a \$50 processing fee.
- No refunds or transfers will be issued on or after May 13, 2025.